

PRIVACY POLICY

(Last Updated: 07.04.2017)

User Information Collection

Pracman offers application and web-based multi doctor clinic solution for a modern and mobile setup (the “Services” or “Pracman Services”).

This policy describes the privacy practices for Pracman India Private Limited (“Pracman”, “we”, “us”) and the ways we collect, store, use and protect any personal data submitted by Pracman subscribers (“Users” or “Customers”) while rendering the Services.

The personal data submitted by its Users shall be deemed to include any personal information of third party (patients data) submitted to Pracman by its Users subject to each User obtaining due consent of such third parties. This policy shall apply to all Users registered with us, including paid subscribers and free (trial) subscribers.

Treatment and Use of User Information

Pracman collects information from Users of Pracman Services. Any personal information submitted to us is treated as confidential and such information is used solely for the purpose for the rendering of Services described and for the purpose of communicating with the User. Pracman does not, in any direct nor indirect manner, “monetise” the information of its Users. Pracman's applications and services are designed to make our services better. At a minimum we ask for your name, email address, company, state, and contact phone number so that we may communicate with the Users.

COMMUNICATIONS FROM THE SITE

Services-related Announcements for Users

We will send you services-related announcements as needed. For instance, as we add application features we will send you an email notification. These emails are necessary for the maintenance of your account with us.

Personally Identifiable Information

Users and Customers use our services to manage their clinic practice and may incidentally share patients data related to their practice. That patient data is considered confidential to our customers. Pracman will not review, share, distribute, or reference any such User data, except for the purpose of resolving a problem, providing customer support or to investigate a suspected violation of our business agreement. We expect Users to share patient data only after duly informing such patient and seeking informed consent. We expect the Users to manage, obtain such consent from their patients.

We do share personally identifiable information as follows in order to maintain your customer account with us:

All financial and billing information that we collect is used solely to check the qualifications of prospective customers and to bill for our Services. Pracman uses third-party credit card processor to assist us in processing customer payments. This processing partner is not permitted to store, retain, or use the personally identifiable information provided, except for the sole purpose of credit card processing.

We may occasionally also employ third parties to act on our behalf. Some examples include providing marketing support, analysis and public relations. When we employ such companies they are not permitted to retain, share, store or use personally identifiable information for any other purpose than to complete the contracted assignment.

We do not share personally identifiable information with third parties for unknown reasons.

Data Retention

We will retain your Collected Information and the Collected Information we process on behalf of our Subscribers for as long as your account is active or as needed to provide you and our Subscribers

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We will retain your Collected Information and the Collected Information we process on behalf of our Subscribers for as long as your account is active or as needed to provide you and our Subscribers services. We will retain and use this information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Security of Data

The security of personal information is a high priority at Pracman. We maintain our Digital Properties and all associated data with technical, administrative and physical safeguards to protect against loss, unauthorized access, destruction, misuse, modification and improper disclosure. When you enter sensitive information (such as a credit card number) on our order forms, we encrypt the transmission of that information using secure socket layer technology (SSL). No computer system or information can ever be fully protected against every possible hazard. Pracman is committed to providing reasonable and appropriate security controls to protect our web sites and app database their information against foreseeable hazards. If you have any questions about security on our web site, you can contact us [1800-121-PDoc].

Legal Disclaimer

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served on us.

Choice and Opt-out

If you no longer wish to receive our newsletter and promotional communications, you may opt-out of receiving them by following the instructions included in each newsletter or communication or by emailing us at [info@pracman.ch]. You may also contact us by phone at 1800-121-PDoc 26 B/002, SAHYOG CHS LTD OPP SAKINAKA POLICE STATION,POWAI MUMBAI Mumbai City MH 400072.

Log Files

As is true for most Web sites, we gather certain non-personally identifiable information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, click stream data and other fields.

We use this information to analyze trends, to administer the site, to track Users' movements around the site and to gather demographic information about our user base as a whole.

Cookies

A cookie is a small text file that is stored on a user's computer for record-keeping purposes. Cookies make web surfing easier for you by saving your preferences while you are at the web site. The use of cookies is an industry standard, and as such, you will find them at most major websites. By showing how and when visitors use the web site, cookies help us see which areas are popular and which are not. Many improvements and updates to the web site are based on such data as total number of visitors and pages viewed. This information is most easily tracked with cookies. We use the information from cookies only to provide services better tailored to our Users' needs.

Anonymous Usage Data

We collect some information about how people interact and manage their properties within Pracman applications. We may anonymize the information we collect by removing or "hashing" any data fields (such as name, address and telephone number), that identify you or that can be used to identify you personally. We use industry best practices and state-of-the-art techniques to anonymize and aggregate data.

We get aggregate information by combining anonymous data that meet a certain criteria into groups. We will not sell your usage data to third parties.

Public Forums, Referrals and Testimonials

We may provide public forums like bulletin boards, blogs, or chat rooms on our web sites. These forums are provided as a service to our Users to help them exchange ideas, tips, information and

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Public Forums, Referrals and Testimonials

We may provide public forums like bulletin boards, blogs, or chat rooms on our web sites. These forums are provided as a service to our Users to help them exchange ideas, tips, information and techniques related to our services. Any personal information you choose to submit in such a forum may be read, collected, or used by others who visit these forums, and may be used to send you unsolicited messages. We are not responsible for the personal information you choose to submit in these forums.

You may also use our referral program to inform friends about our web sites and services. When using the referral program, we request your friend's name and email address. We will automatically send your friend an invitation to visit our web sites.

We may also post a list of Users and testimonials on our web sites that may contain information such as the Users' names and titles. We obtain the consent of each user prior to posting any information on such a list or posting testimonials.

Security

The security of your personal information is important to us. We utilize robust security measures to protect customer data from unauthorized access. Sensitive data is encrypted and web site connections are protected using SSL with a 256-bit encryption and a minimum of 1024-bit authenticated key agreement. Our Web sites are hosted in a secure cloud environment that uses multi-layer perimeter security including firewalls and other advanced technology to prevent interference or access from outside intruders and attackers.

We encourage you to be aware when you leave our site and to read the privacy statements of each and every Web site that collects personally identifiable information.

Business Transitions

In the event Pracman goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of our assets, your personally identifiable information will likely be among the assets transferred.

Changes in this Privacy Statement

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here and also, as necessary via email.

External Links

Our web sites may contain links to third-party websites. These third party websites maintain their own policies regarding cookies and the collection and use of personal information. We assume no responsibility or liability for the actions of such third parties with respect to their collection or use of your information. We encourage you to read the privacy policies of every website that you visit through a link on our web sites.

Contact Us

If you have any questions or suggestions regarding our privacy policy, please contact us by emailing info@pracman.ch, or You may also contact us by phone at 1800-121-PDoc. 26 B/002, Sahyog Chs Ltd Opp Sakinaka Police Station, Powai Mumbai Mumbai City Mh 400072.